CLIENT FAQs

Achieving Accreditation – March 21-22, 2024 Renaissance Orlando at SeaWorld, Orlando, FL





Achieving Accreditation returns live and onsite for March 2024! Now is the time to reconnect and share the accreditation journey. This interactive, immersive conference helps organizations like yours prepare for the AAAHC survey. Whether your organization is new to AAAHC accreditation, you are new to your role in the re-accreditation process, or you want to refresh your knowledge of accreditation standards, we designed this conference for you. Expect two full days of immersive Standards-focused learning, peer-to-peer breakout sessions emphasizing quality improvement, and fun informal engagements. You will leave with actionable knowledge to help you lead your organization through a successful accreditation experience.

Qu	uestion	Response
1.	When will the AAAHC March 2024 onsite conference be held?	The live event will be March 21-22, 2024 , with check-in and badge pickup beginning on March 20, 2024.
2.	Where will the AAAHC March onsite conference be held?	The event will be held at: Renaissance Orlando at SeaWorld 6677 Sea Harbor Drive, Orlando, FL 32821 Group rate available until Monday, February 26, 2024 . A link to book hotel
3.	When and how can I register for the event?	accommodations will be provided upon registration. Registration opens January 3, 2024 . Please visit the registration page on our website for more information: https://learn.aaahc.org/#/online-
4.	Will there be onsite registration?	courses/ab61d621-bef5-431d-8aa8-74a709465c15 To provide you with a customized educational experience, we will not allow onsite registration. We anticipate this event will sell out, so register early!
5.	How much does registration cost?	Early Bird registration will be \$1195 and is available through February 9, 2024. After this date, the standard registration cost is \$1395 per attendee. There will be no onsite registration process. Advanced registration is required.
6.	What kind of sessions can I expect to see at this onsite event?	We are pleased to offer a blend of live engagements, small discussion groups, and opportunities to connect with peers – including content tailored to Primary Care and Surgical/Procedural organizations' unique needs. Sessions will include: • Preparing for Your Accreditation Survey
		 Preparing for Your Accreditation Survey Universal and Selective Standards Strengthening Your Quality Improvement Journey
		 Ask the Expert Sessions, including a session for questions about 1095 Engage, our soon to be released Accreditation Management System Peer-to-peer Networking

Question	Response
7. Is there an opportunity to earn continuing education hours?	Each conference registration allows the named registrant to claim available Contact Nursing Education (CNE), Infection Prevention Contact Hours (IPCH) and Administrative Education Units (AEU). Directions on how to claim your CEUs will be provided.
8. How can I obtain meeting handouts/resources?	To be ecologically friendly, we are pleased to invite each registrant onto our intuitive virtual conference platform powered by SpotMe. All meeting materials will be available for attendees to view, download, or print approximately one week before the event. An email will be sent to registrants when available. To summarize, there will be no printed resources onsite. If you prefer printed materials or are unable to bring a mobile device to view resources electronically, please take advantage of our event platform prior to the event.
9. What version handbook will be focused on during the conference?	The March onsite <i>Achieving Accreditation</i> conference will focus on the new v43 handbook. You will be fully immersed in the architectural and policy changes associated with the v43 handbook, effective April 3, 2024. as well as the opportunity to ask questions about the soon to be released <i>1095 Engage</i> Accreditation Management System (AMS).
10. What networking opportunities will be provided?	We will utilize the event platform SpotMe throughout the program to provide fun networking opportunities, such as the Activity Challenge. Engagement with subject matter experts in small group sessions will also be offered. Take your burning questions to the table for discussion and answers.
11. What if I am registered but cannot attend?	Registrants unable to attend may change the name on the registration to someone else in their organization. They must notify AAAHC via email at education@aaahc.org, by Monday, March 11, 2024. Suppose a registrant cannot attend the March 2024 Achieving Accreditation program and does not wish to move the registration to a colleague as described above. In that case, the registrant may transfer their registration to the next Achieving Accreditation program (in-person or virtual) at no additional cost. To do this, AAAHC must receive written notice by Thursday, March 14, 2024 to education@aaahc.org. All transfers must be utilized by the following program with no exceptions. Registrants may cancel their registration for a full refund through Monday, February 26, 2024. AAAHC must receive a written cancellation notice via email at education@aaahc.org, no later than 11:59 PM CT. No refunds will be provided thereafter.
12. Where can I go if I have additional questions?	Please send all inquiries to the AAAHC Education Team at education@aaahc.org .