

Achieving Accreditation Virtual – September 2024

AAAHC will hold our September 2024 Achieving Accreditation conference virtually. This conference will offer a blend of virtual engagements, ranging from video presentations to peer-to-peer breakout sessions, QI best practices driven by the Institute for Quality Improvement, and the standards-focused Achieving Accreditation content clients know and love—all with prime-time access to our expert faculty and staff.

Question	Response
1. When will the AAAHC Virtual Conference be held?	The live virtual event will be September 16-18, 2024 . The content will be available to registrants to access on demand until November 2, 2024, allowing for maximum flexibility.
2. When and how can I register for the event?	Registration opens on March 25, 2024 . Please visit the registration page on our website for more information: https://www.aaahc.org/accelerated-readiness/achieving-accreditation/conference/
3. How much does registration cost?	The Early Bird Rate is \$895 until June 17, 2024, and the Standard Rate is \$995 from June 18 to October 19, 2024.
4. What kind of sessions can I expect to see at this virtual event?	We are pleased to offer a blend of video, audio, and breakout/discussion groups to provide attendees with an engaging, multifaceted experience – including content tailored to Primary Care and Surgical/Procedural organizations' unique needs. Sessions will include: <ul style="list-style-type: none"> • Accreditation survey preparation • Practical applications for AAAHC Standards • Strengthening Your Quality Improvement Journey • Ask the Expert Sessions • Peer-to-peer Networking
5. Is there an opportunity to earn continuing education credits?	Each conference registration allows the named registrant to claim available CNEs/IPCHs/AEUs (a single registration cannot be shared between multiple people wishing to claim educational credits). Directions on how to claim your CEUs will be provided post-conference and in the “Claim CE” tab of our event platform through SpotMe.
6. What kind of platform will I use, and how will it work?	We are pleased to invite each registrant onto our intuitive virtual conference platform powered by SpotMe. An instructional video on navigating the SpotMe platform will be available on the platform home page when launched the week of September 9, 2024. When available, an email with access information will be sent to all registered attendees.

Question	Response
7. What equipment will be needed to participate in the virtual conference?	<p>Our conference and resources can be accessed via computer through the SpotMe virtual conference web platform or the Eventspace mobile app. Access instructions will be provided via email the week of September 9, 2024.</p> <p>An updated web browser such as Firefox, Google Chrome, or Safari is recommended. Internet Explorer is not supported. The Eventspace mobile app is available through Google Play and App Store.</p> <p>For the best possible experience, a download bandwidth of 4.8 Mbps is needed to see live streams in full HD (1080p). A minimum download bandwidth of 1.5 Mbps is required to see the stream in low resolution. Connection testing and streaming quality can be tested in advance at test.spotme.com.</p> <p>Cameras and microphones are not required or used by attendees for our main sessions but are required to attend breakout sessions to allow you to interact with our expert faculty.</p>
8. What if I experience technical difficulties?	<p>If you need assistance during registration, or with access to the virtual platform, please get in touch with us at education@aaahc.org.</p> <p>Chat functions will be available if you experience technical issues during the conference. Troubleshooting information, including an option to chat with their support team, can also be found on the SpotMe website here. As a reminder, all main sessions will be recorded and available until November 2, 2024.</p>
9. What if I cannot attend a session during the scheduled time? Will I be able to watch recordings of the sessions after the conference is over?	<p>All main conference sessions will be recorded and available to attendees at the end of each conference day. Additionally, participants who register by October 19, 2024, can access these sessions through November 2, 2024. Even if attendees do not participate in the live program or watch every session during the conference period, they will have another 45 days to access the content at their convenience.</p>
10. Will any sessions require advanced registration?	<p>Advanced registration will be required for our Ask the Expert sessions to maximize your interaction opportunities with our expert faculty. Registration will occur through our SpotMe event platform, which will be launched the week of September 9, 2024. More information will be provided in our Know Before You Go resource and emailed to all registered attendees the week before the event.</p>
11. How can I obtain meeting handouts/resources?	<p>To be ecologically friendly, we are pleased to invite each registrant onto our intuitive virtual conference platform powered by SpotMe. All meeting materials will be available for attendees to view, download, or print, approximately one week before the event. An email will be sent to registrants when available.</p>

Question	Response
12. What networking opportunities will be provided?	<p>We will utilize the online platform SpotMe throughout the program to provide fun networking opportunities, such as the Activity Challenge. It is a great way to meet and compete against peers while earning points. Track progress on the leaderboard as daily prizes will be given.</p> <p>We will also offer engagement with subject matter experts in small group sessions. Bring your burning question to the table for discussion and answers, learning from your peers.</p>
13. What if I am registered but cannot attend?	<p>Registrants unable to attend may change the name on the registration to someone else in their organization and must notify AAAHC via email at education@aaahc.org, by September 13, 2024.</p> <p>If a registrant is unable to attend the September 2024 <i>Achieving Accreditation</i> program and does not wish to move the registration to a colleague as described above, the registrant may transfer their registration to the next <i>Achieving Accreditation</i> program (whether it is in person or virtual) at the current registration fee. To do this, AAAHC must receive written notice by September 13, 2024, to education@aaahc.org. Program transfers must be utilized by the next program with no exceptions.</p> <p>Registrants may cancel their registration for a full refund until August 18, 2024. AAAHC must receive a written cancellation notice via email at education@aaahc.org by 11:59 PM CDT. No refunds will be provided after that.</p>
14. Who can I contact if I have additional questions?	<p>Please send all inquiries to the AAAHC Education Team at education@aaahc.org.</p>