

triangle **times today**



Introducing the 2024 Kershner Finalists

Summer is here and so is Bernie's season! Earlier this month, AAAHC's Institute for Quality Improvement notified the six finalists, three Surgical/Procedural and three Primary Care organizations, of their status. Over the course of the next several months, AAAHC will be celebrating the achievements of these organizations, culminating in the announcement of this year's winners during the December onsite *Achieving Accreditation* in Las Vegas.

SURGICAL/PROCEDURAL

- ***Reducing Same-Day Cancellations of Colonoscopy Patients***
— Orchard Surgical Center in Salem, New Hampshire
- ***Operating Room Terminal Cleaning Effectiveness Study***
— Complete Surgery Mesquite in Mesquite, Texas
- ***Total Joint Postoperative Length of Stay***
— Elliot 1-Day Surgery Center in Manchester, New Hampshire

PRIMARY CARE

- ***Improving Depression Screening Rates for Students***
— New York University Health Center in New York, New York
- ***Increasing Rate of Chlamydia Screening Among Women***
— Sutter Bay Medical Foundation - Palo Alto Medical Foundation in Emeryville, California
- ***Accelerated Hepatitis C Screening of Patient Population***
— Tanana Chiefs Conference in Fairbanks, Alaska

We congratulate the finalists for their successful efforts to improve quality and patient safety. Their work to move the needle on quality improvement provides inspiration for all health care organizations.

Conferences & Exhibits

National Association of Community Health Centers (NACHC)

August 24–26, Atlanta, GA
Booth 510

California Ambulatory Surgery Association (CASA)

September 4–6, Anaheim, CA
Booth 37

Becker's Healthcare

October 30–November 2, Chicago, IL

1095 Learn

2024 *Achieving Accreditation*

- September 16–18 | Virtual
- December 12–13 | Onsite
Las Vegas, NV

To learn more, visit [/AAnews](#)

Self-service benefits unlock value of 1095 Engage

AAAHC has integrated the *1095 Strong, quality every day* philosophy into every aspect of the *1095 Engage* accreditation management system design. This philosophy reflects our commitment to partner with the entire ambulatory care market as they strive for continued quality improvement.

The *1095 Engage* accreditation management system differentiates between user roles and other contacts within an organization with designated responsibilities associated with accreditation administration and AAAHC Standards compliance. Users provide inputs for the distinct roles and responsibilities and *1095 Engage* includes steps necessary to ensure that an accredited organization selects appropriate data access and read/write permissions. These permissions provide the essential information to complete the Application/Profile as required for Standards compliance.

1095 Engage system users serve an essential role in ensuring AAAHC has the information needed to effectively deliver accreditation services to an organization. Additionally, individuals designated with system user responsibilities control individual access and permissions to information on the portal. Through their interaction with *1095 Engage*, they are accountable for maintaining an accurate, up-to-date Profile, and facilitating the completion of accreditation process requirements including initial and triennial application update and submission, Plan of Correction, Annual Attestation, and intracycle Change Notification submissions.

User access provides the freedom and flexibility for an organization to designate which contacts have read only or read/write access and approval authority.

By providing this structure, AAAHC seeks to ensure consistently updated information that minimizes errors. The direct access to enter and verify information empowers organizations to manage their own data and access levels as turnover takes place.

KEY DRIVERS SUPPORT 1095 STRONG



Ongoing Engagement



Excellence & Relevance



Accelerated Readiness



Accountability



Surveyor Expertise

Aligned with the Accountability driver featured in this article, the value embodied in *1095 Engage* provides self-service data management and responsibility assignment.

There are four levels of *1095 Engage* system users. Users differ based on information, read, write, and approval authorities as outlined on the next page. **Note that the titles assigned to these system roles may not equate to the titles used within the organization and should not be confused with organization position titles.** Additionally, an individual can be assigned multiple roles (e.g., assigned both Client Admin and Chief Medical Officer). In doing so, they will be granted the highest level of permissions.

Self-service benefits unlock value of 1095 Engage (continued)

Permissions	Client Admin	CMO	Client Admin 2	Client General
1095 Engage assignment requirements	At least one required per organization	At least one required per organization	Optional	Optional
Automatically assigned with Accreditation Primary Contact responsibilities	X			
Receive email reminders and notifications, and assigned associated tasks in the 1095 Engage User Dashboard to facilitate the accreditation achievement and ongoing maintenance requirements	X	X		
Access to the organization's Profile, Application, and History	Read/Write	Read/Write	Read/Write	Read Only
Create new users, upgrade permissions, and approve/deny connection requests from other users	X	X		
Submit the Application, Change Notifications, POC	X	X		
Access to review the Final Survey Report, Decision, and Certificate	X	X	X	X
Must complete the Application Attestation		X		
Must complete the Annual Attestation		X		
Must approve Survey Scope, Fee Quote, and enter Survey Blackout Dates*		X		

* As appropriate based on program and client type (e.g., not required for some government contracts)

In order to effectively engage in the AAAHC accreditation/certification process, every organization Profile must have at least one Client Admin and Chief Medical Officer user but can have multiple individuals assigned to these roles. With staff changes, assigning more than one person for each of these critical roles ensures that AAAHC can contact someone at the organization pertaining to accreditation and survey information.

AAAHC does not require an organization to assign individuals to serve in Client Admin 2 and Client General system user roles. However, these roles are a great option for individuals supporting the organization by monitoring progress and the accreditation / certification process but may not be directly involved with day-to-day facility operations and compliance management.

The Client Admin or CMO can add, remove, or modify 1095 Engage user permissions for their organization in the Access Requests and Permissions link on the client menu. An individual user can be connected to more than one organization, and their permissions may vary depending on the role assigned within each organization.

Self-service benefits unlock value of *1095 Engage* (continued)

1095 Engage contacts assist AAAHC and inform Surveyors

In addition to *1095 Engage* system users, AAAHC requests information on the individuals within an organization with specific designated responsibilities. Distinct from users, these roles, referred to as *Contacts* are documented in the organization's Profile. They assist AAAHC in understanding who, within an organization, performs various administrative and clinical functions. This information is useful to the Surveyor when preparing for and delivering the onsite survey. The AAAHC Responsibility Designations collected in an organization's Profile include:

- Primary Contact
- Chief Medical Officer
- Chief Executive Officer
- Chief Administrative Officer
- QI Manager
- Risk Manager
- IP&C Manager
- Safety Manager
- Chief Financial Officer
- Laser Safety Officer
- Core Leader I, Advanced Certification Program only
- Core Leader II, Advanced Certification Program only

System users (excluding Client General) can edit and update these designated responsibilities in the *Contacts* section of the organization's Profile. An individual can be assigned multiple Responsibility Designations, and any of the system users can also be assigned to these roles based on the unique structure of the organization. If the *1095 Engage* system user has additional roles at the organization, they will need to be added as an additional contact. This may require entering a unique email address. In this case, contact AAAHC for guidance. Unless assigned a system user role, contacts do not interact with and do not have access to the *1095 Engage* system.

Organizations that are already logged in are well on their way to experiencing the benefits of this new system. To update the organization's Profile, system users, and contacts, we encourage organizations to visit aaahc.org/1095Engage

[Access the online 1095 Engage training here](#)

AAAHC is readily available to assist organizations with adding system users or contacts. Contact info@aaahc.org, and be sure to include the organization's legal name and organization ID number so that our Account Managers can expeditiously provide support.



Achieving Accreditation

Virtual
Sep 16–18

