December 5, 2019

Dear Administrator,

**Change is hard.** Collaborating with a reliable team, that understands your needs and can assist in accelerating your accreditation transition, is crucial. I am reaching out to let you know that the Accreditation Association for Ambulatory Health Care (AAAHC) is here to help you navigate this transitional period from your IMQ accreditation.

**Align with a leader.** Founded in 1979 and with more than 6,100 organizations accredited, AAAHC is the leader in ambulatory health care accreditation. In California, we accredit nearly 900 outpatient facilities—we are by far the market leader because facilities know they can rely on AAAHC to provide a valuable educational accreditation experience.

**Just ask your peers!** AAAHC has been accrediting ambulatory health care facilities for more than 40 years across a wide range of outpatient settings. We have built our reputation on serving ambulatory health care organizations and are vested in their success.

**Our strength is in our deep ambulatory experience.** AAAHC Standards are developed by experts experienced in the ambulatory space. They bring their clinical, practice and technical knowledge into Standards development. AAAHC surveyors are your peers—medical and administrative professionals including RNs and MDs. They have hands-on experience in a variety of outpatient settings, with expertise in clinical and business operations. The AAAHC approach to the onsite survey is educational and consultative—not punitive. Our Standards are easy to understand and scoring for individual elements and Standards is transparent.

**The 1095 Strong, quality every day philosophy informs our approach to accreditation.** 1095 Strong is a transformational philosophy and call-to-action spearheaded by AAAHC to equip ambulatory leaders with the best of what they need to operationalize quality practices. AAAHC offers accreditation tools, resources, and relevant education that bring meaningful value to your organization and promote compliance with Standards all 1,095 days of your accreditation term.

**And we have tools to accelerate your transition now.**

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Event</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>December 18, 2019</td>
<td><strong>Introduction to AAAHC</strong></td>
<td>Contact Lee or Michelle to register for this one-hour introductory presentation</td>
</tr>
<tr>
<td>Noon PST/3 PM ET</td>
<td>Complimentary Webinar</td>
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<tr>
<td>December 19, 2019</td>
<td><strong>Facilitating Your Transition to AAAHC</strong></td>
<td>Location: Hotel MdR, Marina del Rey, CA Contact Lee or Michelle to register</td>
</tr>
<tr>
<td>8 AM-4 PM PST</td>
<td>Complimentary Live Education Program</td>
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<tr>
<td>March 13-14, 2020</td>
<td><strong>Achieving Accreditation</strong></td>
<td>Marriott Biscayne Bay • Miami, FL Learn more at aaahc.org/achieving</td>
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<td>Live Education Program</td>
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**Don’t hesitate to contact us!** Our team would be delighted to talk you through the process and guide your acceleration to a new, effective accreditation experience.

Lee Todd  
847.853.6067  
ltodd@aaahc.org

Michelle Birch  
847.853.8745  
mbirch@aaahc.org

To begin your application process, please visit  
www.aaahc.org/accreditation/application-for-survey

Select the accreditation organization that best suits and understands your organization. AAAHC is here to help you through this process.

Sincerely,

Noel M. Adachi  
President & CEO

*Improving health care quality through accreditation*